

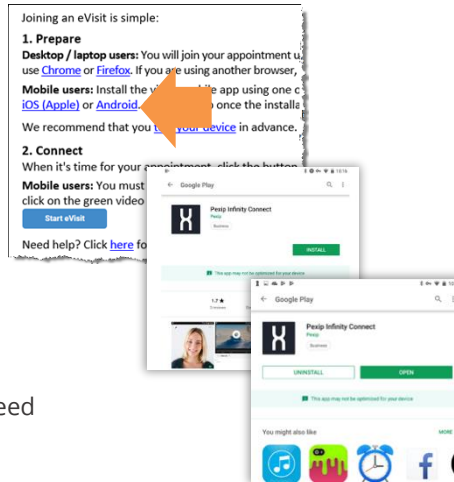
## Installing the Pexip App and Starting Your eVisit with an Android Device

### Install the app

Before your eVisit appointment...

1. Open your email invitation and tap the **Android** link.
2. From the Google Play Store's **Pexip Infinity Connect** app page, tap the **Install** button.
3. Follow the on-screen prompts. For example: **Install**.

After you complete the install, there is no need to open the app (no setup is required).



### Technical Requirements

Android device

- Android version 7 or later

Minimum Internet speeds

- Upload 768 Kbps - 1 Mbps per call
- Download 5 Mbps

To test your internet speed

- Call your internet service provider and ask for a test
- Or use the **Test Connection** link in your email invitation ([more info](#)).

### Start your eVisit

After you install the app and when it's time for your eVisit appointment...

1. Open your email invitation and tap the **Start eVisit** link. (It might appear as a button or text.)  
Note: If you have previously joined an eVisit, the permissions and Name pop-ups will not appear.

A **Pexip** screen appears, followed by a couple of "permission" pop-ups.

2. Tap **Allow** to permit access to your camera and calendar. A **Welcome** pop-up appears.
3. Type your name in the **Name** field and then tap **OK**. A Pexip app "You're invited to" screen appears with your self-view and three options.

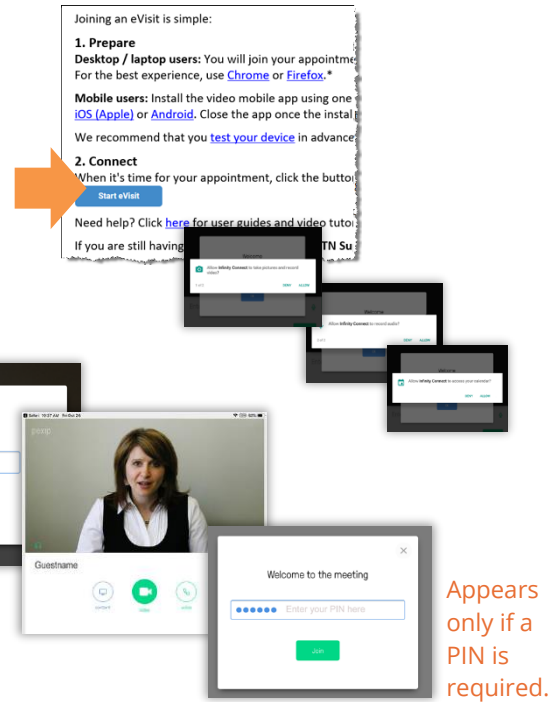
4. Tap the **Video** (📹) option.

If no PIN is required, skip to step #6

If the organizer has set a PIN, a **PIN** dialog box appears.

5. Type the **PIN** given to you by the videoconference organizer and then tap **Join**.
6. When connected, a video screen appears.

- If you are the first participant to enter the conference, you will see a "Waiting for host..." image in the large panel and your self-view at the top right.
- After the host joins, you will be connected and see both them and your self-view.
- To end the conference,
  - (1) Tap anywhere in the video image to view the control bar and tap the **End Call** button (🔴).
  - (2) Tap **Disconnect** in the confirmation pop-up.
  - (3) Tap your device's Home button to exit the app.



## Videoconference Controls

The video pane contains several tools to help you control your video session. Specifically, a control bar and a Participants panel.

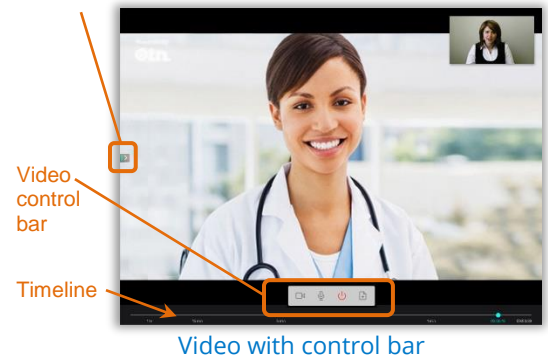
### Video Control Bar

When you are in a call, a self-hiding **Video Control bar** appears at the bottom of the video pane. The Video Control bar remains visible for only a couple of seconds and then it hides.

1. To view the **Video Control bar** when it's hidden, tap once anywhere in the main part of the video pane.
2. To hide or show your self-view, tap the self-view picture-in-picture.
3. Tap an icon to toggle through its functions as listed below.

Icon	Description
	<b>Camera:</b> Broadcast image on or off.
	You've put yourself in privacy mode. (You see/hear others but they cannot see you.)
	<b>Microphone volume:</b> Sound on or muted.
	You've muted your microphone.
	<b>End call:</b> Disconnects the call.
	<b>Presentation:</b> Ignore this option. It is not needed for eVisits.

Show/hide participants panel (available on a tablet in landscape position)



### Participants Panel

After the host joins a videoconference, the Participants panel lists everyone involved. This panel is also where you can change the peripherals in use.

To view or hide the **Participants** panel, on a phone, tap the expand arrow . On a tablet, tap the show/hide arrow on the left side of the video image.

Icon	Description
	Tap to view app messages. (E.g., Locked videoconference)
	Tap to view a list of participants.
	Identifies the <b>host</b> . For example, the doctor who sees the patient.
	Identifies the <b>participants</b> who are not the host.
	<p><b>More Options:</b> Opens a menu with <b>Control</b> options.</p> <p>To access options for your camera, microphone, and headset, tap  <b>Select media devices</b>.</p> <p>To close the Control options and return to the Participants panel, tap the <b>X</b> at the panel's top-right.</p>

Control

Select media devices

Select media devices

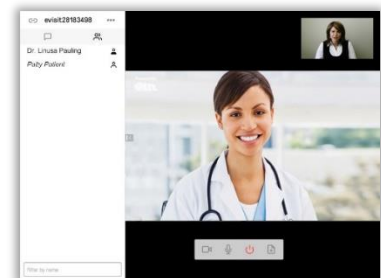
Front Camera

Default

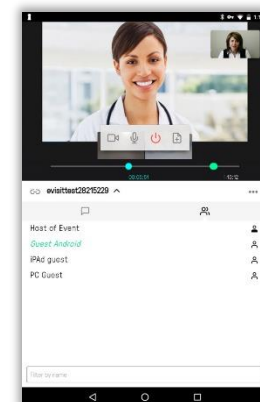
Headset

- **Front Camera / Back Camera** toggles between activating the two cameras.
- **Microphone / Headset** toggles between microphone peripherals used by your device.
- **Speaker / Headset** toggles between microphone peripherals used by your device.

### Video on a tablet



### Video on a phone



(Participants panel appears only when device is in a vertical position.)