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Photo Above: Elizabeth Bannon (Primacy) and Dr. Sunil Datar (Symphony Medical Clinic).

## **Coming Soon**

- Vancouver, BC (Lonsdale Ave.) TBD
- Calgary, AB (Country Hills) August
- Westbank, BC (Louie Dr.) August
- Prince George, BC September
- Toronto, ON (Leslie) September
- Toronto, ON (Queen's Quay) Sept.

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#### Now Open

We would like to take a moment to welcome you into the Primacy family.

- Dr. Sunil Datar, associates and staff of Symphony Medical Clinic in Spruce Grove, AB which opened May 6<sup>th</sup>.
- Dr. Oliver Bereznay, associates and staff of Windsor Park Medical Centre in Winnipeg, MB (St. Anne's) which opened June 3<sup>rd</sup>.
- Dr. Nabeel Alansari and staff in Charlottetown, PE at Spring Park National Walk-In Clinic which opened June 13<sup>th</sup>.

## **Primacy Clinics – EMR Survey**

Recently Nicole and Elizabeth phoned 121 Primacy clinics asking if the clinic is using paper record keeping or an EMR system. Read below for the results.

35.5% of clinics are using paper record keeping, and are not on an EMR system.

64.5% are using an EMR system. Of those on EMR: 11.5% use Accuro by Optimed;

10.5% Oscar; 8% Practice Solution; 6% Healthscreen; 6% Wolf; 5% Nightingale and 17% of clinics use a mix of 12 other EMR systems.

Primacy is interested in learning more about the value of EMR in medical clinics. We may look for an EMR partnership as a value-added program in the future.

### Store Communication – Emergency Contact Information

It has come to our attention that if there is an emergency involving the medical clinic after clinic hours, store management does not always have emergency contact information for your clinic. In order to increase response time and communication between the store and clinic, Primacy will be sending your store manager the emergency contact phone numbers you have provided to us. This information is to be kept in strict confidence and only used for emergencies.

If your emergency contact information is not up to date, contact Diane at ext. 222

Primacy Matters Newsletter is Private and Confidential – for current Primacy clinic physicians and staff only.